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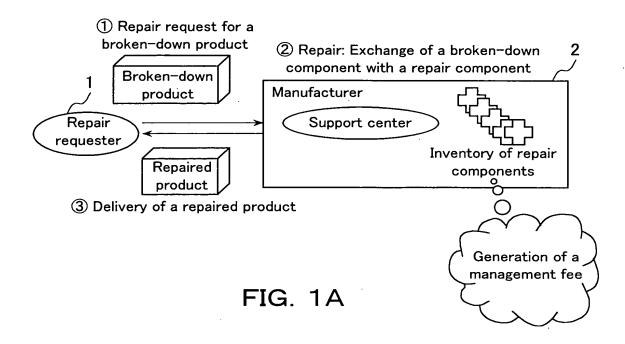
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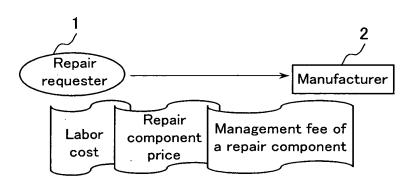


FIG. 1B

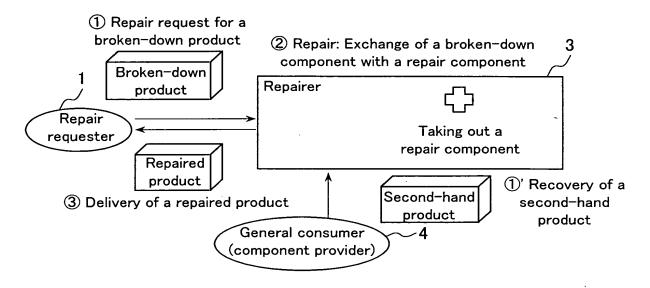


FIG. 2A

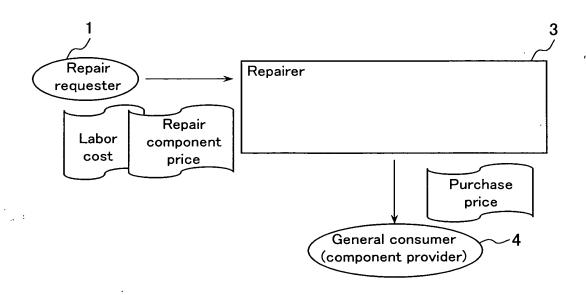
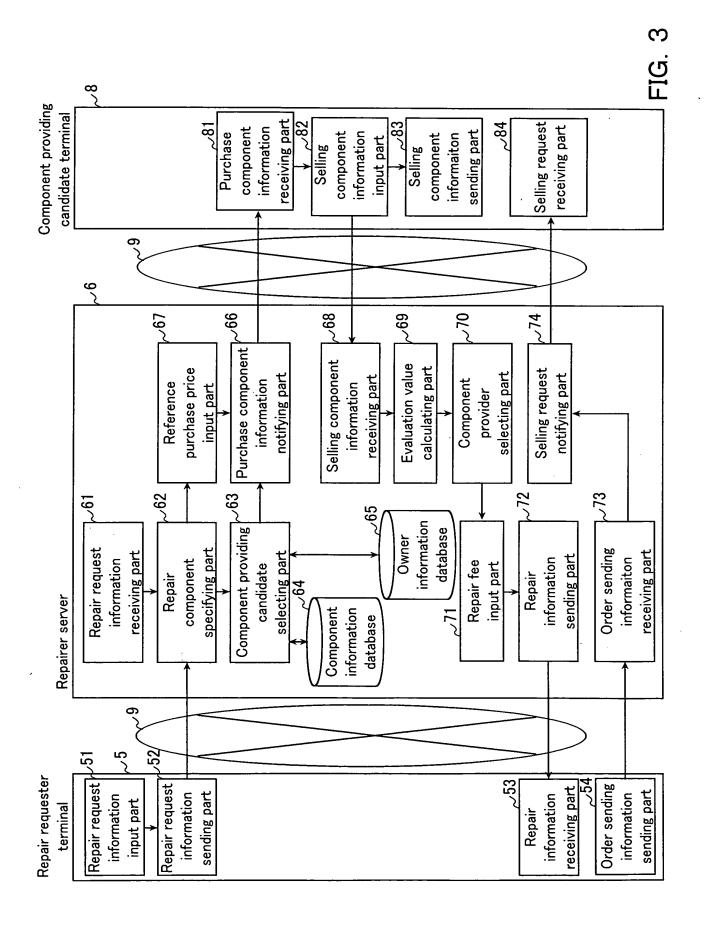


FIG. 2B



Repair information	duct name	Manufacturer name	e number	Warranty period	State of failure:		
Repair in	Product name	Manufacture	Type number	Warranty pe	State of fail		

FIG. 4

95	Others	64MB, No parity	1GB, Built-in, IDE		
on databas	Provider of product	С.	Q		
Component information database	Type number of pruduct	1987–115	432–5G	· • •	
omponent	Product name	Personal computer	Personal computer		
Ŏ	Component Type number name of component	0011-64	Y015–1G		
	Component name	Memory	Disk		

FIG. 5

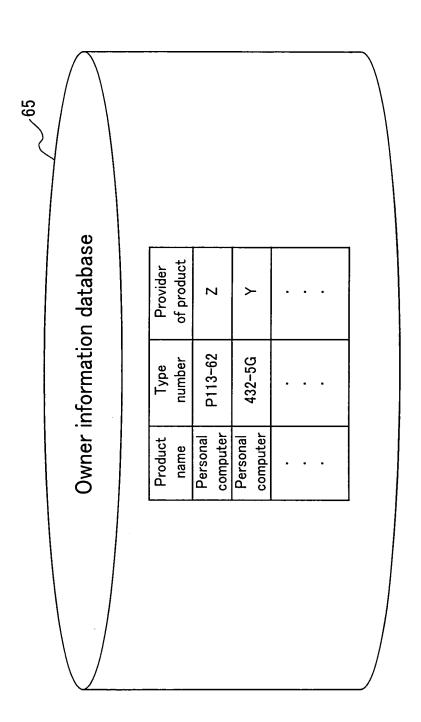


FIG. 6

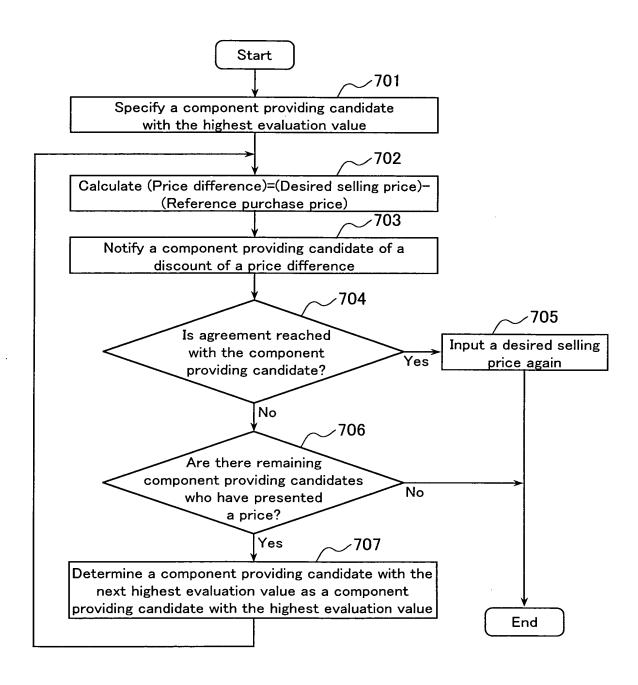
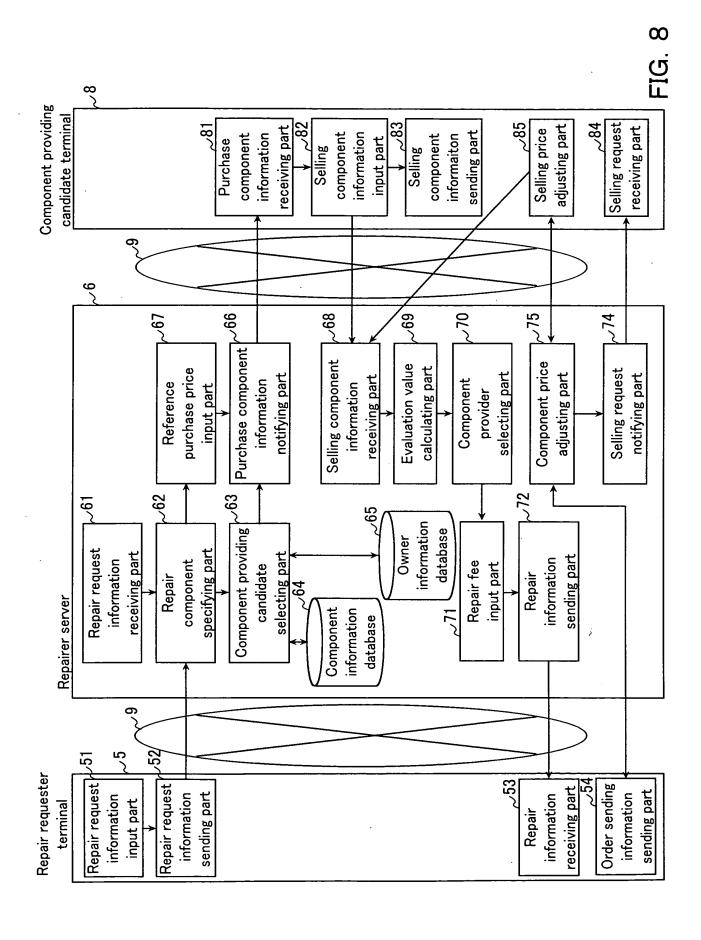


FIG. 7



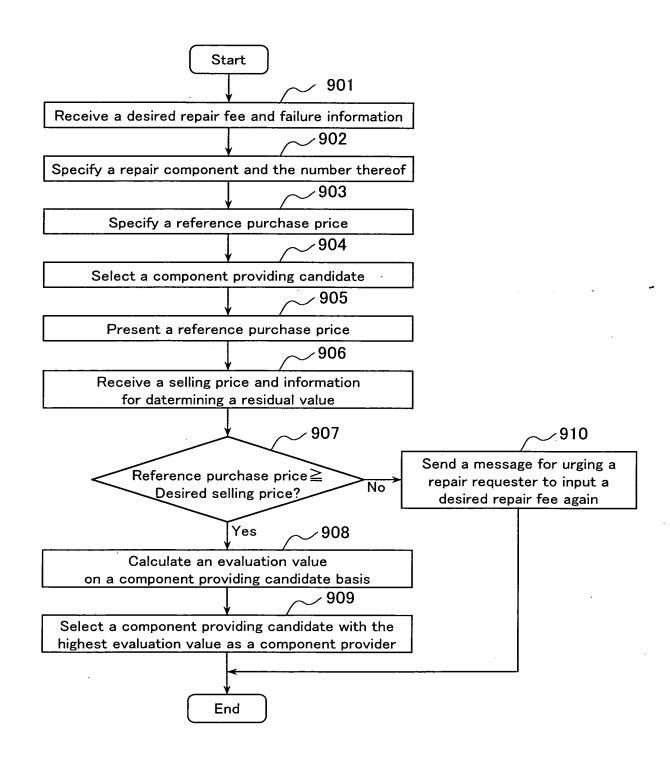
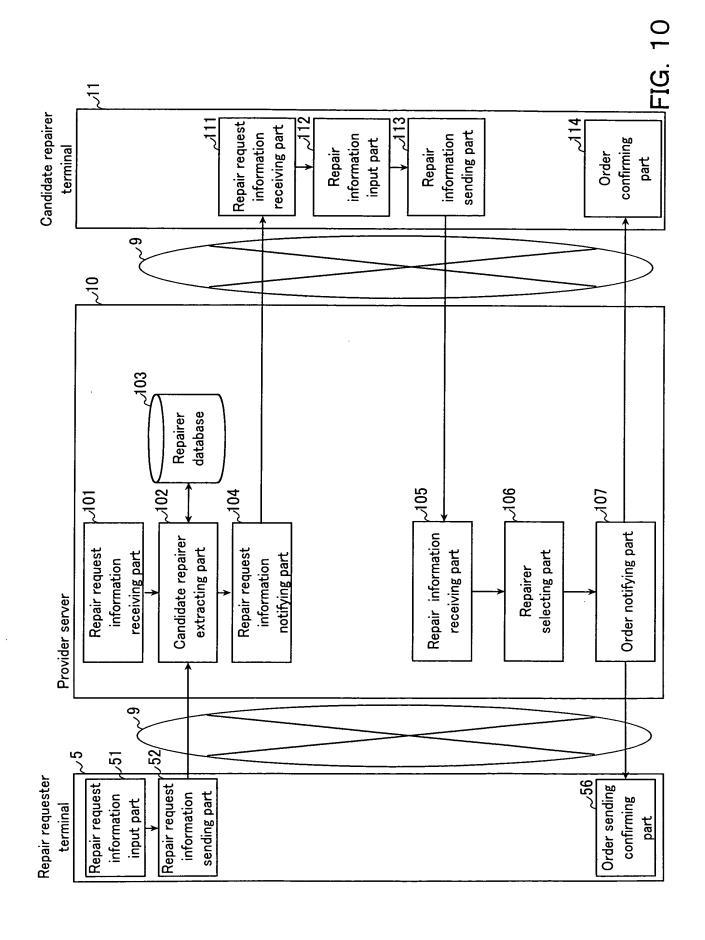


FIG. 9



103				
Jase	Manufacturer name	۵	o o	
Repairer database	Type	YAP-6001 YAP-6002	6GS-331 6GS-333	
Rep	Name of a product that can be repaired	Personal computer	Personal computer	
	Repairer	×	γ	

FIG. 11

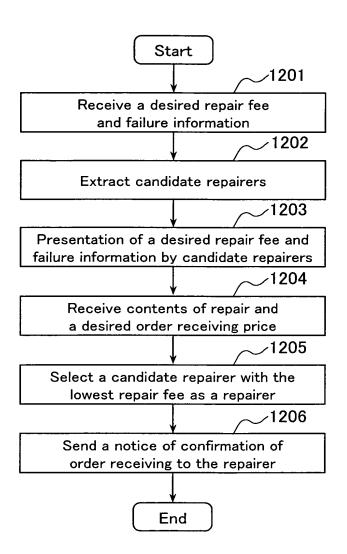


FIG. 12

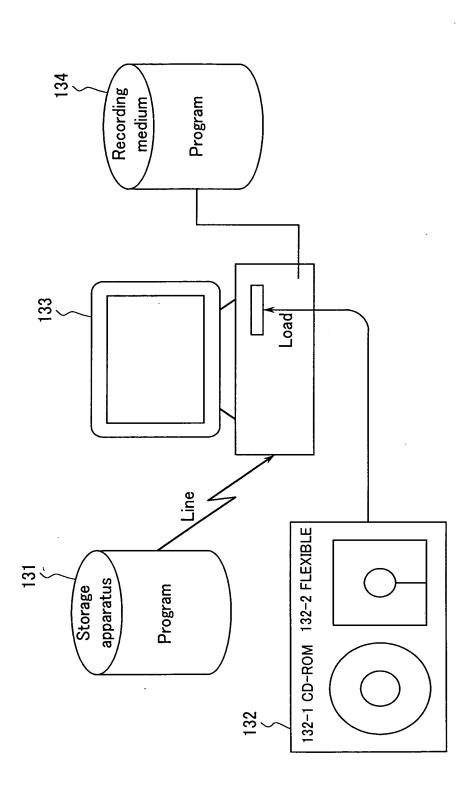


FIG. 13